

NIFTYNOSH.COM



Key Business Benefits

- + Annual cost saving across all sites
- + Fast application access over low bandwidth links
- + Centralised IT management of kiosk assets
- + Increase end-user productivity
- + Reduce support overhead
- + Easy retail POS deployment

Deployed Business Applications

- + Retail web order processing system and EPOS service

Infrastructure Environment

- + Netvoyager LX1021 thin clients
- + Hosted web based ASP service
- + Microsoft® Windows 2000 Servers
- + Star Micronics TSP600 receipt printer
- + ELO touch screen

Niftynosh.com is a progressive on-line restaurant order management services company based in Belfast, Ireland, with operations across the United Kingdom. Their unique proposition offers consumers the ability to browse and select food from participating restaurants, and get it delivered on time without mistakes.

Niftynosh.com provides all the information you would expect – menus, opening times, special deals – all in an easy to use format. Customers can specify delivery or pick up times and the order is confirmed back to them by email or text message to a mobile phone.

Niftynosh.com's award winning intelligent order management system is a web-based solution, which integrates a customer facing website, with a sophisticated back-office system and a front of house Electronic Point of Sales (EPOS). This system engages the customer with the restaurant in real-time.

Niftynosh.com's management team required a front of house EPOS system, that has the flexibility and scalability beyond that which traditional proprietary EPOS systems offer.

They required hardware with relatively discrete footprint that could support the software features of their order management system as it develops.



"We chose the Netvoyager thin client platform as it gave us all the components that we needed to offer our subscribed restaurants. We were able to customise the Netvoyager integrated web browser to behave in exactly the way we wanted it, offering a kiosk interface that the front of house operators are familiar with" said Operations Director Barry Lynch.

"It was also crucial that the hardware footprint was small enough to fit into all environments with counter top and wall-mounting options. We had some very specific requirements that were not available out of the box. The Netvoyager support team was more than willing to work with us to develop a solution that met all our needs."

"We tested different platforms, and the Netvoyager LX1021 provided us with a browser that can be customised to our requirements, touch screen facilities and local printing on EPOS receipt printers together with the scaleable platform we require as we evolve our service".

"We are delighted with the end result, a low cost easy to deploy light EPOS system that meets all the needs of our customer" concluded Mr Lynch.

Netvoyager thin clients are a powerful desktop devices that can be used in many environments outside the traditional office space.